

# OIS Operations



## CUSTOMER

- A **government agency**; national leader in fuel and energy industry analytics.
- The agency **accumulates information** on each natural resources and energy company in the country, supplying its customers with a wide range of statistical and analytical materials in various formats (data sets, information panels, leaflets, magazines, etc.).
- On a 24/7 basis, it **receives data feeds from more than 300 petroleum, coal, and electric power companies**.
- Having compiled and processed this information, **the agency supplies it to more than 500 customers**.



## PROJECT GOALS

- Commercial success of an analytical agency heavily depends on the **quality of information** that it is offering to the customers, as well as on the ability to supply detailed data on a regular basis.
- The agency needed a **new information system** capable of better, faster and more flexible data collection and processing. The continuity issue was crucial, a slightest interruption in providing data to agency's customers was no option.

## OUTCOMES

By implementing OIS Operations, a solution for online monitoring and reporting, the all the set project goals were achieved:

- **enhanced analytical system functionality** (flexible user-adjustable KPI toolbar, easy-to-use data modification system, etc.) was deployed
- **optimized data structure** implemented
- **business continuity** while migrating to the new system fully satisfied.

